



Case Study: School Catering across a Local Council

Background

This local council has well over 50 schools under their jurisdiction, with a mix of buildings varying from those built in the 1920s through to newly constructed purpose build facilities.

The council had started to become concerned at the standard of service from the company that had been undertaking their kitchen cleaning to date. The company were often unreliable and their results were somewhat 'variable'.

Objectives

There was a clear need to ensure that the cleaning of all of the kitchens in their jurisdiction was professionally managed, and that the cleaning was carried out consistently across all schools, and to a high standard, regardless as to whether the kitchen was modern, or was in an older and more challenging building.

Solution

Having lost some confidence with the incumbent supplier, the Catering Services Manager was receptive to considering alternative suppliers of commercial kitchen cleaning services.

It was timely that Pro-Duct Clean were in a position to offer their services to the Council at around the time that the Catering Services Manager was considering how best to improve cleaning standards. One way in which Pro-Duct Clean were able to demonstrate their professionalism was in their approach to surveying every site, including photographic records in order to be able to provide the Council with a very specific, tailored quote showing options and costs for various different types of cleans whether they be High Level, Extract System or Complete Kitchen Deep Cleans.

Once these quotes were approved, Pro-Duct Clean contacted every site and organised access and job specifics.

Result

The Catering Services Manager has found that after engaging Pro-Duct Clean, the standard of work on site has been exemplary. Moreover, on completion of each job, every site has been left in immaculate condition.

Pro-Duct Clean collate all the pre and post pictures as well as managing the associated certificates centrally for the authority as well as issuing each school with their individual certificates.

Aftermath

The central management of the pre and post photographs as well as managing all of the fire risk assessment certificates has saved the authority a considerable amount of admin time and cost

The Catering Services Manager has been delighted with the performance of Pro-Duct Clean. She reflected; *"Pro-Duct have been a breath of fresh air. They surveyed and photographed every site and then came back to us with a very specific, tailored quote giving us options and costs for various different types of cleans whether they be High Level, Extract System or Complete Kitchen Deep Cleans.*

Their work on site has been exemplary and they have left each site immaculate.

They have integrated with us at all levels. It really has been painless. Pro-Duct Clean have taken this task off my desk and managed it perfectly on our behalf."

If you would like to find out more about the service that Pro-Duct Clean have put in place to meet the needs of this local council, or speak to them with regard to a reference, please contact us on **0870 6092080**